



## Frequently Asked Questions

### **1. Where can we see you perform?**

Easy. Every now and then we hold **Viewing Nights** where you can come and see us perform in an intimate setting, get to know us a bit and ask any unanswered questions. We do ask that you book well in advance though as places are limited.

Alternatively, just come to a gig! Keep an eye on the website for performance dates, but keep in mind if we're playing at a pub, we're tailoring our show to that environment, and will "up the class" for your wedding!

### **2. How do I book?**

The first step is to find out if we're available on the date of your wedding. Simply click on one of the big "Enquire" buttons on the website. From here you can send us an email, which should include the date of your wedding, and the wedding package you are after. We should respond within 24 hours. If we're available, we'll send you an online form to fill out with all the information we need from you. A 20% deposit will be required to lock in the booking.

### **3. How much do you cost?**

Costs can be complicated and affected by many factors. We've thought long and hard about this and have tried to make it as simple as possible for you. The "Wedding Packages" section of our website lists the various options with their corresponding prices.

### **4. How do I pay?**

Direct bank transfer is our preferred method. We will email you an invoice (once the date is confirmed) that has all our banking details on it. Alternatively, you could send us a cheque.

### **5. What is included in the price?**

Also detailed on the "Wedding Packages" section of our website. Briefly, full PA coverage is included in the price, as well as basic lighting if required, so you don't have to go out and hire it all yourself.

### **6. Can you hold my date?**

Dates are only locked in once the deposit has been made, but we are happy to give you a call if someone wants to book the same date as you.

### **7. What areas do you travel to?**

We generally stick to Melbourne and surrounding areas. We are happy to travel interstate but obviously this would affect the booking fee. Just send us an email to find out more about bookings such as these.

### **8. What styles of music do you play?**

We cover all the classics from Madonna to Elvis, modern day hits and classic rock n' roll. Songs you can sing and dance to. You can download our songlists from the home page of our website.

### **9. We don't want a full band, can you play with less musicians?**

Absolutely. We can play as a full band, trio, or acoustic duo. You can even book an acoustic duo for the ceremony, and a full band to take your reception to the next level!

#### **10. Do you use backing tracks?**

No. Sugashak has made a deliberate decision not to use backing tracks as this allows us to really read the room and go with the flow of the night. This way we can immediately change the way we play certain songs to really create the most appropriate mood to capture the moment, and gives us flexibility to play longer if the floor is full with guests just lovin' that song!

#### **11. How much space do you need to set up?**

We have managed to squeeze into some tiny spaces in the past, but for a full band we generally require 3m x 6m.

#### **12. How long will you play for?**

For an average wedding reception (4-5 hours) we are booked to play live music for 3 x 45 minute sets. We will work with you to have the night flow, sets can be shorter or longer to fit into your program. We can also provide recorded music between sets.

#### **13. Can we request songs for you to play?**

You can request songs in advance (at least 1 month prior to the wedding is appreciated) by filling out the BRIDAL CHECKLIST online form that will be emailed to you once the booking is confirmed.

Check our song list on the website and let us know any songs you definitely DONT want played. The band can have special songs prepared for times like the bridal waltz and also any favourites you would like to hear on the dance floor. A reasonable amount of favourites for the dance brackets would be about 3 to 5 songs. If you need any ideas for great song ideas to use during your ceremony and reception just email the band.

The band is experienced at keeping things running smoothly, so trust us to read the room on the night.

#### **14. What do you wear for weddings?**

Don't worry, we dress up just as much as the guests.  
We don't do animal suits.

#### **15. After booking the band do I need to do anything?**

We will just need you to fill out the BRIDAL CHECKLIST online form which we will email to you. This has all the information we need from you regarding your wedding and means that there won't be a thousand emails flying back and forth between the booking date and the wedding date.

Otherwise, that's it! We will contact you if there are any further arrangements to be made. You can email us at any time with any questions you may have.

#### **16. On the day are there any requirements for the band?**

It is appreciated if the band can be seated at a separate table, as close to the stage as possible.

Also, meals for the band need to be served at different times to the guests, so the band can play while the guests are eating.